



danmeter

Technological Solutions with Human Dimensions

Service Bulletin: CSM051205

Odense 7 December 2005

Subject:

CSM M-2 Communication protocol.

Issue:

From CSM Link Software (all versions), it is not possible to set/adjust the time and date in the CSM M-2 Monitor when the month is set to 12 (December).

Note: The problem only occurs when time and date is set/adjusted from CSM Link Software.

Cause:

Error in the CSM M-2 communication protocol in the CSM M-2 Monitor. There is no error in the CSM Link Software.

The CSM M-2 monitors in question have the following SW version: from 2.000.000 to 2.001.000.

Solution/Workaround:

Setting/adjusting time and date to month 12 (December), please use the manual setting in the CSM M-2 Monitor.

Should you prefer to have your CSM M-2 devices upgraded, please contact us for service ID before shipment.

Kind regards,
Danmeter A/S

Lars Thorsgaard
Corporate Vice President